



## **Care Communications Prepares for ICD-10 Changes**

*Planning, Preparing and Supporting Our Customers*

### **Planning**

CARE has been participating in ICD-10 strategic and technical planning since 2009. Kathy Johnson, RHIA, Vice President of CARE's Coding Quality and Compliance services, leads CARE's internal compliance and ICD-10 education training plan and also provides strategic leadership in the design and delivery of CARE's coding services. Kathy is a member of AHIMA's Clinical Classification & Terminology Practice Council as well as a member of the ICD-10 Implementation Workgroup. She has authored articles on ICD-10 including, [Making The Switch](#) and delivered national seminars including the VHA program [ICD-10 Leadership and Awareness](#).

### **Preparing**

CARE's senior coding consultants are ICD-10 AHIMA Certified Trainers and hold one or more of the following credentials RHIA, RHIT, CCS, CCS-P, CPC. CARE's ICD-10 certified trainers have advanced training experience as certified coding specialists with over 10 years of work experience in a variety of settings including hospitals, physician offices and health plans. Each trainer has also received training in CARE's unique change management framework, Systems-based Leadership and Change Management™.

### **Supporting our Customers**

CARE has begun to help clients prepare for ICD-10-CM and ICD-10-PCS by performing ICD-10 impact assessments. CARE's impact assessment is designed to identify gaps across the organization as a critical first step in planning for a successful transition. The impact assessment is just one offering of a comprehensive ICD-10 service portfolio. [ICD-10 Services Overview](#)

### **CARE's Legacy of Successful Transitions:**

This year CARE is celebrating 35 years of helping its clients successfully strategize and operationalize transitions across the spectrum of health information management. CARE's most relevant experiences related to ICD-10 migration include:

- Strategic plan development and implementation support for ICD-9-CM in the U.S. and Bermuda
- ICD-9-CM to ICD-10-CM/PCS Mapping
- Strategic plan development and implementation support for DRG implementation
- Performing coding compliance audits
- Providing coding skill assessment and customized education to physicians, nurses and coders
- Assessing clinical documentation and implementing documentation improvement education programs
- Providing general education on classification and coding systems
- Providing change management workshops using CARE's Systems-based Leadership and Change Management™ model

### **CARE's Commitment**

CARE will continue to carefully monitor the ICD-10 transition and refine services as necessary to enable our client's to effectively prepare for the changes. CARE will be fully compliant by October 1, 2013, the timeline established by The Department of Health and Human Services.

*Celebrating our 35th year as experts in quality data for quality care!*